



What is an EASY Card?

In an effort to create seamless, regional travel in South Florida, Tri-Rail has partnered with Miami-Dade Transit to use the EASY Card as the preferred way to pay your transit fare. Your EASY Card is good for use on both Tri-Rail and Miami-Dade Transit, including Metrorail and Metro bus. The EASY Card is part of Tri-Rail's new automated fare collection system. Think of your new Tri-Rail EASY Card as a debit card you can use to pay your transit fare.

Simply select the cash value or fare product you would like to load onto your new EASY card and each time you travel on Tri-Rail or Metrorail, your fare and transfers are automatically deducted. It's a fast, easy and convenient way to pay!



What is an EASY Ticket?

If you are an occasional Tri-Rail rider or a visitor to South Florida, you can take advantage of the EASY Ticket, which has the same computer chip technology as the EASY Card, but lasts for 60 days and can be loaded with only one fare product. EASY Tickets can only be purchased at Tri-Rail ticket kiosks.

What are the benefits of the new EASY Card?



CONVENIENCE – The EASY Card benefits Tri-Rail passengers in many ways and simplifies taking transit by creating a seamless and universal way to pay fares. Passengers never have to worry about carrying cash when they take a trip. With the EASY Card, simply tap on when you get on the train and tap off when you get off at your destination. **Tap ON, Tap OFF. EASY!**

BALANCE PROTECTION – When you register your EASY Card, you will enjoy free card protection against loss or theft. If your card is ever lost or stolen, we will issue a new one and transfer your balance. You pay a nominal \$2 card replacement fee.

FREE AUTOLOAD – for your convenience, you have the option of setting up your EASY Card account for free automatic loading. You can do this online at www.Tri-Rail.com/EASY or by calling the EASY Card Customer Center at (786) 469-5151.



When can I start using my EASY Card?

Beginning this winter, you'll be able to use your new Tri-Rail EASY Card for regional travel throughout South Florida.

Can I use my EASY Card on Miami-Dade Transit?

Tri-Rail has partnered with Miami-Dade Transit to use the EASY Card as the preferred way to pay your transit fare. Your EASY Card is good for use on both Tri-Rail and Miami-Dade Transit, including Metrorail and Metro bus.

Where can I buy an EASY Card?

- At EASY Card Vending Machines located at all Tri-Rail stations
- At any of the five ticket kiosks which are located at the West Palm Beach, Ft. Lauderdale Airport, Pompano Beach, Metrorail Transfer and Miami Airport Tri-Rail stations
- Online at www.Tri-Rail.com/EASY
- By calling the EASY Card Customer Center (786) 469-5151

How do I transfer using my EASY Card?

Transferring between the Tri-Rail and Metrorail systems is simple with your new EASY Card. For over a decade, Tri-Rail passengers have enjoyed free transfers on the Metrorail system. Now that their new automated fare collection system is fully implemented on Metrorail, Miami-Dade Transit will begin charging passengers to transfer. When you use your EASY Card to pay, your transfers are automatically deducted when you travel. This is part of a regional effort to bring seamless travel to South Florida.

Will I be able to manage my account online?

Yes, with your new EASY Card, you'll be able to safely and securely manage your account online and on-the-go.

How do I load value on my EASY Card?

Adding cash value to your EASY Card is simple and convenient with the free autoloading feature that will be available to Tri-Rail passengers. You'll be able to autoloading your card online by visiting www.Tri-Rail.com/EASY or by calling the EASY Card Customer Center at (786) 469-5151.

Is the EASY Card secure?

When you register your EASY Card, if it's ever lost, stolen or damaged, your balance is protected and can be transferred to a new card.

Who can I contact if I have questions?

Call 1-800-TRI-RAIL (874-7245)

Visit us online at
www.Tri-Rail.com/EASY

Call the EASY Card Customer Center at (786) 469-5151

TTD Users (persons who are deaf or with hearing impairments), please call (305) 468-5402.